

TensorWorks Pty Ltd Privacy Collection Statement

Who are we?

We are TensorWorks Pty Ltd ABN 94 622 306 156.

Facts and circumstances of collection

We collect information about you and your interactions with us, for example, when you purchase or use any of our products or services, call us or otherwise visit our website. The information we collect from you may include your identity and contact details, your history of purchases and use of our products and services and details of enquiries or complaints you make.

Other facts and circumstances of collection are described in our [privacy policy](#).

Typically, our collection is not required by any specific law.

Purpose of collection

We collect, hold and use your personal information so that we can:

- (a) provide you with products and services, and manage our relationship with you;
- (b) contact you, for example, to respond to your queries or complaints, or if we need to tell you something important;
- (c) comply with our legal obligations and assist government and law enforcement agencies or regulators; or
- (d) identify and tell you about other products or services that we think may be of interest to you.

Other purposes of collection are described in our [privacy policy](#).

Consequences if we don't collect your personal information

If you do not provide us with your personal information we may not be able to provide you or someone else with our products or, services, or communicate with you or respond to your enquiries.

Entities to which we usually disclose personal information

We may transfer or disclose your personal information to our related companies.

We may disclose personal information to external service providers so that they may perform services for us or on our behalf.

Details of additional circumstances of disclosure are described in our [privacy policy](#).

Information about access, correction and complaints

Information about access and correction of personal information is set out in our [privacy policy](#). The privacy policy also sets out how you can make a complaint about a breach of the Australian Privacy Principles.

Disclosure of personal information overseas

We may disclose your personal information to recipients which are located outside Australia. Those recipients are likely to be located in the USA.

Contact details

If you have any questions, comments, requests or concerns, please contact us at:

privacy@tensorworks.com.au